



New Patient Coordinator

Promote a more patient-centric practice!

DrCatalyst helps you take good care of your new patients by collecting and recording the patient data necessary to register them in your practice.

This service can help you:

- ✓ Minimize no-shows and ensure that appointments are scheduled correctly.
- ✓ Spend less time on documenting patient information.
- ✓ Lessen front desk burdens and accommodate more patients.
- ✓ Have a smoother check-in process.
- ✓ Ensure that the patient's insurance details are acquired and verified ahead of time.
- ✓ Pay more attention to your patient's concerns.
- ✓ Reduce the time spent on laborious back-and-forth communications.

Provide a pleasant healthcare experience to new patients, attract more prospective ones.

1 Receive and Process Information for New Patients

When a request for an initial appointment is forwarded through fax, phone call, or voicemail, our remote staff receive and process the details of the new patient.

2 Collect Missing Patient Information

If the required patient data is incomplete, our remote staff can make calls to patients, insurance companies, law offices, or referring doctors to retrieve the missing details.

3 Record Patient Information in EHR

Our remote staff register your patient in your EHR, creating their account and storing their information in your patient data registry.

4 Interview Patients

You can also assign remote staff to interview patients and to fill out the New Patient Packet for your clinic.

5 Schedule Patient Appointments Using EHR

When all the necessary information are collected, our remote staff can directly schedule the new patient using your EHR.

6 Request for and Follow Up Authorizations

To acquire the authorization for the new patient's consultation, our remote staff send requests to insurance companies and make the necessary follow-ups.

7 Remind Patients About Their Appointments

Our remote staff can also call your patients to remind them about their upcoming appointments.

There's more to us than this!



Reminders and Tasks Management



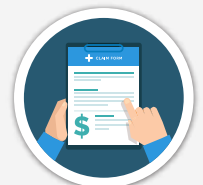
Transcription Service



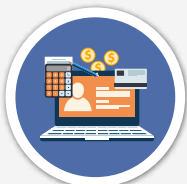
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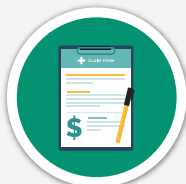
Benefits Configuration



Claims Adjudication



AR Management



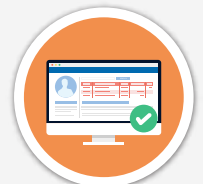
Claims Service



Revenue Reports



Patient Statements



Eligibility Checking