



Eligibility Checking

Checking eligibility as easy as one-two-three.

DrCatalyst offers real-time insurance eligibility and benefits checking to help you breeze through patient visits, avoid claim denials, increase collections, and prepare patients for the necessary payments.

This service can help you:

- ✔ Set expectations for the patients.
- ✔ Increase productivity and save time.
- ✔ Ensure collections and reimbursements.
- ✔ Remind and update the patients about their payments.
- ✔ Reduce the time your staff spend on phone calls and faxes.
- ✔ Shorten and accelerate each patient's check-in process.
- ✔ Be readily informed of the covered medical services for each patient.

Give patients a heads-up and enjoy a smoother check-in process.

1 Check the Status of the Patient's Insurance

Prior to the patient's visit, we contact insurance companies to check whether or not the patient's insurance is active, preventing eligibility hassles before they occur.

2 Verify Insurance Coverage

We verify insurance benefits in advance so that you can readily advise patients about the covered medical services, balances, copay, coinsurance, and deductibles.

3 Update the Patient's Insurance Details

We take care of checking through multiple payer portals, calling insurance companies, and reviewing insurance cards to accurately update the insurance details of your patients.

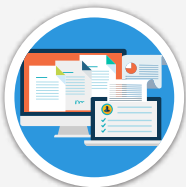
4 Set Reminders for Payments

To prevent overlooking payments, we set reminders—at certain points during the patient's visit—that state the necessary payments.

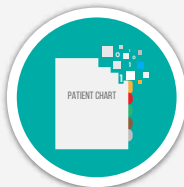
5 Fast Turnaround Time

Our highly trained and experienced remote employees help you acquire the necessary approvals quicker and send the referrals, authorizations, and refill requests on time.

There's more! DrCatalyst also offers the following services:



Fax and Document Management



Paper Document Conversion



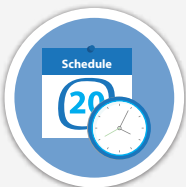
Authorization Tracking



Remote Phone Assistance



Referral Tracking



Patient Scheduling and Appointment Reminders



Patient Data Registry Management



Employee Screening Service



Payment Posting



Records Review